



# Strategy Variations in Roadside Outdoor Advertising

**A Psycholinguistic Perspective** 







Mgr. Dagmar Sieglová, MSEd., Ph.D. May 19-20, 2016









"The purpose of current time advertisement is not only to form a preference for a brand but also to teach or educate

people"

(Kotler 2007: 606)













Commercial

Non-commercial

**Hybrid** 

commercial subjects

state or non-profit

(SOCIAL, PHILANTROPIC, PROTEST)

either combination

(TRANSITIONAL)













...non-commercial advertisement "uses the same methods (same techniques) of influence that are adopted in advertising goods and services". (Hajn, 2002:258)













#### The hypothesis:

Various subjects use **varied strategies** and techniques according to **who they are**, what is **their aim** and who are **their target audiences**.













#### **COMMUNICATION MODEL**

Shannon-Weaver (1948), Jacobson (1960), Hall (1973)







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### **COMMUNICATION MODEL** – Linguistic perspective







#### **POLITENESS THEORY**

Brown & Levinson (1978), Ting-Toomey (2004)







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#### **POLITENESS STRATEGIES**

DIRECT (on record)

**MITIGATION** 

INDIRECT (off record)



## POSITIVE POLITENESS



common view, reciprocity praise, compliment in-group interest...





impersonal language softeners, hedges, minimizing reference, conditional, neutral

#### FACE AVOIDANCE



hints, quizzes humor, jokes ambiguity, metaphors equivocation, hyperbole over/understating...

No or minimal strategy use Simple formulations

DIRECT

ŠKODA AUTO Vysoká škola



### The Bridges campaign



D1 - km/h - BLB - ABS - ARO - JIP - RIP 140 - 150 - 160 - 158 - 155 - 150





### The Bridges campaign



The purpose of highway D1 is to get as fewer Pragers to Brno as possible.





### The Bridges campaign

Out of sight, out of road.



Even the king of the highways can get a checkmate on D1.



You will not frame your selfie from a radar.



Micro-sleep has mega-consequences.



God's radars grind slowly but surly.



It is better to have a smile on your face than the airbag.



Do not let your ego drive.



Road pirates often wreck.





### **Communication strategies**

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## NEGATIVE POLITENESS



impersonal language softeners, hedges, minimizing reference, conditional, neutral conventional phrases





#### Reactions, results

#### PROFESSIONAL AWARDS

- > Nutcracker (Louskáček) 2012 creativity in advertisement
- > Creative Copywriters Award (Zlaté pero) 2013 the best outdoor text creating act in 2012 in stylistic and argumentation quality.

#### GENERAL REACTIONS

- \*Philosophical, wise, amusing\*
- > "I like those advertisements with jokes, those that convey interesting ideas"
- They are amusing and hopefully make you think
- > ...











"One is aggressive, two die"

"One forces through, three die"











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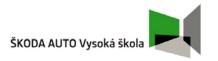






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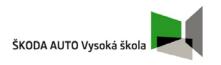




### Reactions, results

#### PROFESSIONAL AWARDS

- > Effie-Awards in social projects
- > "Goldenen Social Effie" from Gesamtverband Kommunikationsagenturen (GWA) in Berlin for efficiency and significance
- > Silver OttoCar-Trophäe by the international AutoVision-Festival (2009)
- Main price at the "International Festival for Road Safety Campaigns 2009" in Tunis

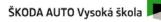




### Reactions, results

#### GENERAL REACTIONS

- > ...mehr als 70% der Deutschen kennen Runter vom Gas!
- > ...für 20% soll die Kampagne **Gesprächsthema** im Familienund Freundeskreis **geworden** sein.
- > ...die Plakate werden wahrgenommen, für 92% der Befragten sind sie das wichtigste und reichweitenstärkste...
- > ...71% meinten, dass Runter vom Gas! zum vorsichtigen fahren anregt.
- > The forcible character provoked critical reactions
- > Fictive death reference does not meat reality in frequency of accidents – exaggerating, misleading
- > The drastic message content make observers unsure, afraid
- Described as "perverse Autobahn-Kunst" (Godeon Böss, Die Welt)





## The Bolivian Bridges



"Respect traffic signals, stops and traffic lights".





## The Bolivian Bridges

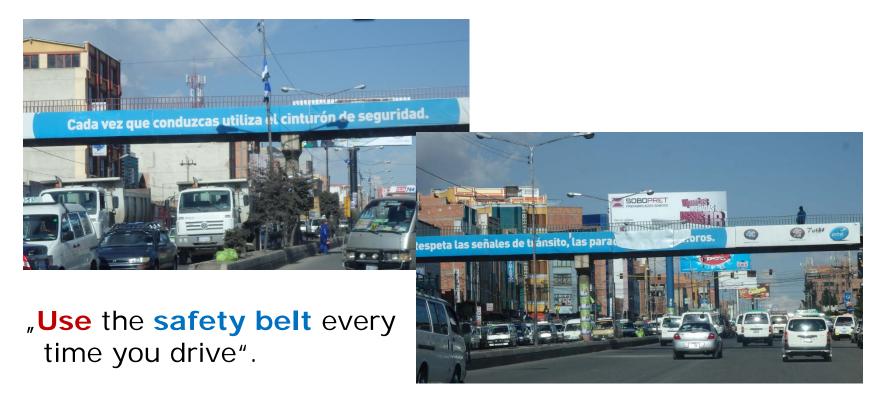


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## The Bolivian Bridges



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#### DIRECT

No or minimal strategy use

Simple formulations





#### Reactions, results

#### GENERAL CONTEXT

- > originally state owned
- > privatized in 1995 as a subsidiary of Telecom Italia
- nationalized in May 2018 (through a unilateral nationalization decree by the government)
- > enjoying a position of a confirmed political and economic power
- international arbitration against the Bolivian State launched in 2010 claiming reparation for expropriation, to protect their foreign investment by Telecom Italia Group
- investing high amounts of money in solidarity actions since 2010
- > other than the customer or profit oriented incentives?













## Strategies vary according to WHAT IS OUR AIM:



PRIVATE company
to target a selected market segment,
(social and economic status, education, etc.)
to sell or create positive brand image



STATE administration to reach a broader social coverage, to influence, change behavior



STATE OWNED business to fulfil requirements, exercise power or to repair international image?







# Advertisement Strategies in Warnings and Advice

**A Psycholinguistic Perspective** 

#### THANK FOR ATTENTION



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## Strategies vary according to WHO WE ARE:

DIRECT (on record)

**MITIGATION** 

INDIRECT (off record)

**PRIVATE** company = creativity

> positive face locus, indirect, off-record





**STATE** administration = efficiency

> appeal on negative face, positive face, politely indirect





#### **STATE OWNED** business

> minimal use of face strategies, on-record

